

Part of Ashall Care



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# Welcome to Barnby Court

Charlotte and Gareth Shatwell have spent many years working in care and the health services and also own Farthings Residential Care Home, together they have a wealth of knowledge and are keen to ensure a family atmosphere.

Here at Barnby Court we pride ourselves on our devoted team who care for our residents with the same warmth as shown to their own family members. As well as caring for their physical and medical needs, we strive to get to know each individual so we can help them live full and meaningful lives.





# Our Care

Our devoted team provides compassionate, high-quality care around the clock, every day of the year.

Maintaining an individual's right to choose is the foundation of their wellbeing and promotes happiness and contentment throughout the home, not only for our residents but for the families and our staff too. From here, we can do wonderful things to enrich the lives of everyone who lives here. That's what Ashall Care is all about.

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For many people, coming into a care home can be an extremely daunting process, I'm proud to be able to help residents settle into their new home, helping to remove those fears, both for themselves and their families.

- Carer, Barnby Court

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Nothing is ever too much trouble, every person, every single one of you, will do anything for us and I feel very lucky, we are all lucky. You're all always happy and laughing with us.

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- Resident, Barnby Court

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I didn't initially want mum to go in a home, but I'm now so happy with our decision, I'm made to feel so welcome and at home when visiting, I would more than happily live here myself if I ever needed support.

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- Relative of Resident, Barnby Court





# Our Home

Alongside offering the highest quality of care, our home has exceptional facilities designed to enrich the lives of all residents, catering to their individual needs and personal preferences.

Our dining room serves as a gathering place for our residents to enjoy delicious home-cooked meals together. The comfortable bedrooms are thoughtfully designed, allowing personalization with small furniture, photographs, and belongings. In our inviting lounge, residents can unwind while catching up on their favourite TV shows or enjoying a collection of paperback and audio books. For moments of relaxation, our garden provides a tranquil escape, and our salon offers additional opportunities for pampering and relaxation.













# Activities

The health and wellbeing of our residents is of utmost importance to us. We believe that staying mentally and physically active is essential for each individual's happiness and contentment.

Our activities are designed to bring joy into the lives of our residents, catering to their individual abilities and ensuring everyone can have fun.









Garden Sports

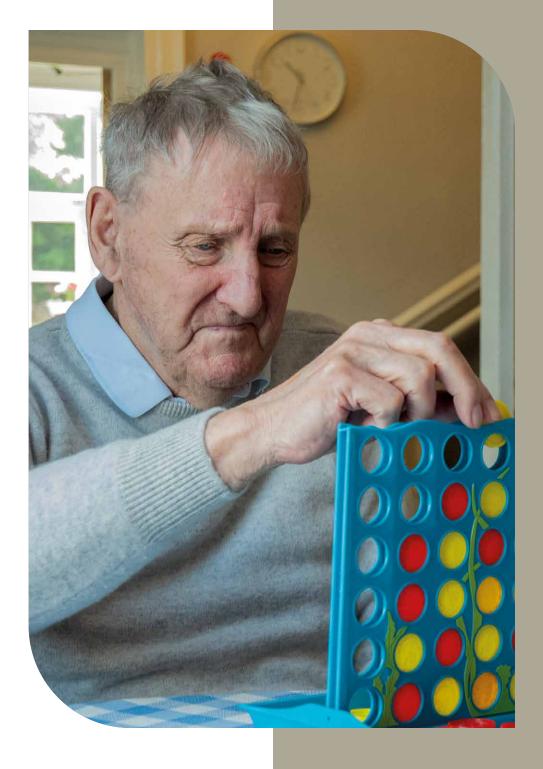
Indoor Games

Arts & Crafts

Ice Cream Van Visits









# Homemade Food

We are dedicated to offering a variety of delicious and nutritious home-cooked meals with freshly prepared food. We ensure our residents can enjoy appetizing dishes that cater to their tastes, dietary needs and cultural preferences.

Our residents can indulge in a choice of both continental and homecooked breakfasts, as well as a selection of hot and cold options for lunch and dinner (not forgetting a delicious variety of desserts!). Furthermore, to ensure everyone's satisfaction, an array of hot and cold beverages, biscuits and snacks are available around the clock.





# Our Team

Each member of our compassionate team has been carefully selected for their values and unwavering commitment to caring for our residents with the utmost kindness and respect.

Barnby Court consists of a dedicated team of carers, supported by a group of skilled professionals in catering, housekeeping and maintenance. Leading this incredible team is our Deputy Home Manager, Jacqui and our Registered Manager, Margaret, both of whom consistently go above and beyond to ensure the care delivered at Barnby Court is exceptional and our residents are truly happy.



### Margaret

#### **Registered Manager**

Mags started at Barnby Court in August 2000 as a Care assistant and quickly worked her way up to accepting the role of Home Manager. She has enjoyed leading the team and developing the home ever since. When asking Mags about what she enjoys about Managing Barnby she states: 'Every day is so different, I love planning for the future and improving our services. I love the diversity of my role and the people we meet, I love sharing knowledge and training and empowering the team'.



### Jacqui

#### Deputy Home Manager

I have always had a passion for helping others. Even at a young age I extended a helping hand and provided company for my elderly neighbour; who I continued to support throughout my teens. To make a difference in someone's life is a truly special position to be in and I couldn't think of a greater privilege than to lead, support and empower an inspirational team to provide a high standard of care and wellbeing each day.



### Care Team

The care team place the residents at the heart of all they do and pride themselves on providing the highest standards of care and wellbeing, creating person centred care plans, taking time getting to know our residents, their likes, dislikes and wishes and implementing this into their daily care and wellbeing provision. Monitoring and identifying changes or concerns, acting proactively, and working closely with external professionals to provide prompt and positive outcomes. Ensuring the residents are happy in their home and living fulfilled lives is paramount to us.



### Support Team

Made up of our wonderful housekeeping and laundry team who help to maintain a clean, homely environment. The passionate kitchen team who create varied menus and provide nutritional meals and delicious homemade treats. Our enthusiastic wellbeing co-ordinator who plans and holds fun, engaging activities and events with the support of the care team. And last but certainly not least, our skilled maintenance operative who helps maintain the home's environment and character and ensures all equipment is safe and efficient.



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Very homely feeling. The staff show respect and patience to the residents. Very good at picking up on medical problems early.

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The care given has been of a high standard throughout. He receives care and support of a very high standard. My dad is very content and happy, all his needs are met. The home itself is always clean and the staff are very respectful and helpful. What more could one ask? I give it 5 stars out of five.

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Barnby Court Care Home is the most wonderful friendly place to be. Kind ought to be in big capital letters. The residents are all looked after so well and staff meet all their needs 100% and more. I would recommend this lovely place to anyone.

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My mum has been a resident for nine months and is very happy at Barnby Court Care Home. She often says 'Thank you for finding me such a nice place.





## Barnby Court Care Home

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